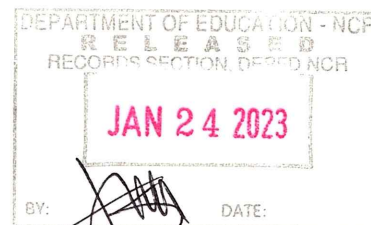





Republic of the Philippines  
**Department of Education**  
NATIONAL CAPITAL REGION **DNCR-F-ORD-033RO/01112019**



**REGIONAL MEMORANDUM**

No.NCR 051,s. 2023

TO : Schools Division Superintendents  
Heads of Implementing Unit, Secondary School

FROM :  **WILFREDO E. CABRAL, CESO III**  
Regional Director

SUBJECT : **PROCESS FLOW IN REQUESTING CERTIFICATION OF  
REMITTANCES FOR GSIS/PAGIBIG PREMIUMS AND LOANS  
OF "DEPED-IBM PAID"**

DATE : January 23, 2023

1. Enclosed is a copy of Memorandum OUA-OUT-010423-008 dated January 4, 2023 from the Department of Education Undersecretary for Administration Kristian R. Ablan regarding process flow in requesting certification of remittances for GSIS/ PagIbig premiums and loans to employees whose salaries were processed and issued by the former FMS -Payroll Services of the Central Office (DepEd-IBM paid).
2. Attention is invited to Paragraph 5, "that issuance of certification will only cover DepEd IBM paid personnel from year 2000 until the roll out of the payroll system to the Regional Payroll Service Units stipulated in Annex 5".
3. Immediate and wide dissemination of this Memorandum for guidance and information of all teaching and non-teaching employees.

Encl. As stated

rpsu/mjc

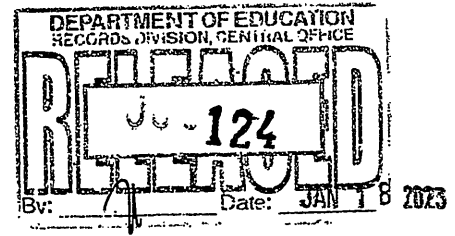




Republika ng Pilipinas  
**Kagawaran ng Edukasyon**

Tanggapan ng Pangalawang Kalihim sa Pangangasiwa

OUA-OUT-010423-008



**MEMORANDUM**

04 January 2023

TO : **Regional Directors  
Schools Division Superintendents  
Public School Heads  
All Others Concerned**

FROM :  **KRISTIAN R. ABLAN**  
Undersecretary for Administration

SUBJECT : **PROCESS FLOW IN REQUESTING CERTIFICATION OF  
REMITTANCES FOR GSIS/PAG-IBIG PREMIUMS AND  
LOANS**

In 2013, the Department of Budget and Management (DBM) approved the Department of Education (DepEd) Rationalization Plan, as enforced by DepEd Order No. 52, s. 2015 or the "New Organizational Structures of the Central, Regional, and Schools Division Offices of DepEd," which involves changes in the structure and staffing pattern of offices at the Central, Regional, and Division level. One of the changes was to rename the Finance and Management Service-Systems Division (FMS-Systems) to User Support Division (USD) and transfer it under the Information and Communications Technology Service (ICTS). (*Annex 1*)

Since its establishment, the FMS-Systems Division has been verifying the GSIS and Pag-IBIG premium and loan remittances of DepEd personnel whose payroll of salaries were processed and issued by the former FMS-Payroll Services Division classified as "**DepEd IBM-paid.**" This process led to the issuance of **Certification of Remittances** by the Finance Service.

Prior to the COVID-19 pandemic, this service was originally limited to walk-in clients only. However, due to the onset of the pandemic, the process was enhanced by USD through the issuance of "Process Flow, the User Guide, and the Frequently Asked Questions" (*Annexes 2, 3, and 4*). The enhancement ensures that certification requests are expeditiously processed and the requirement for clients to be physically present at the Central Office is eliminated.

DepEd IBM-paid personnel may avail themselves of this service provided they were working from: (a) elementary and secondary schools in NCR; and (b) elementary schools in all other regions. Said DepEd personnel may file their request through

**Office of the Undersecretary for Administration**

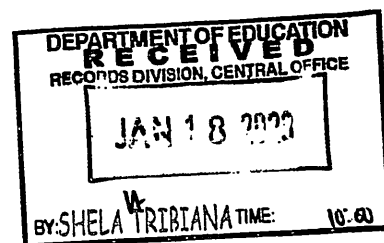
Department of Education - Central Office, Room 508, 5th Floor Mabini Building,  
Meralco Avenue, Pasig City; Landline 8638-1780  
Email: usecfadministration@deped.gov.ph

this Google Form link: [bit.ly/DepEdRemittanceRequest](https://bit.ly/DepEdRemittanceRequest). Once registered, the Finance Service—Accounting Division will send a **certification** to the email address provided in the form.

Please take note that the issuance of certification will only cover **DepEd IBM-paid** personnel from year 2000 until the roll-out of the payroll system to their respective Regional Payroll Service Units (**Annex 5**).

For queries and more information, please contact Ms. Sylvia Borja or Ms. Vicky Zapata of USD through landline number (02) 8633-7264 or email address at [icts.usd@deped.gov.ph](mailto:icts.usd@deped.gov.ph).

Thank you.





## Request for Certification of Remittances of GSIS/Pag-IBIG Premiums/Loans

Excerpt from DepEd Order No. 52, s. 2015 Highlighting Transfer of Systems Division to USD

DEPARTMENT OF EDUCATION

*DBM-Approved Actions Taken on the Existing Offices*

Central Office

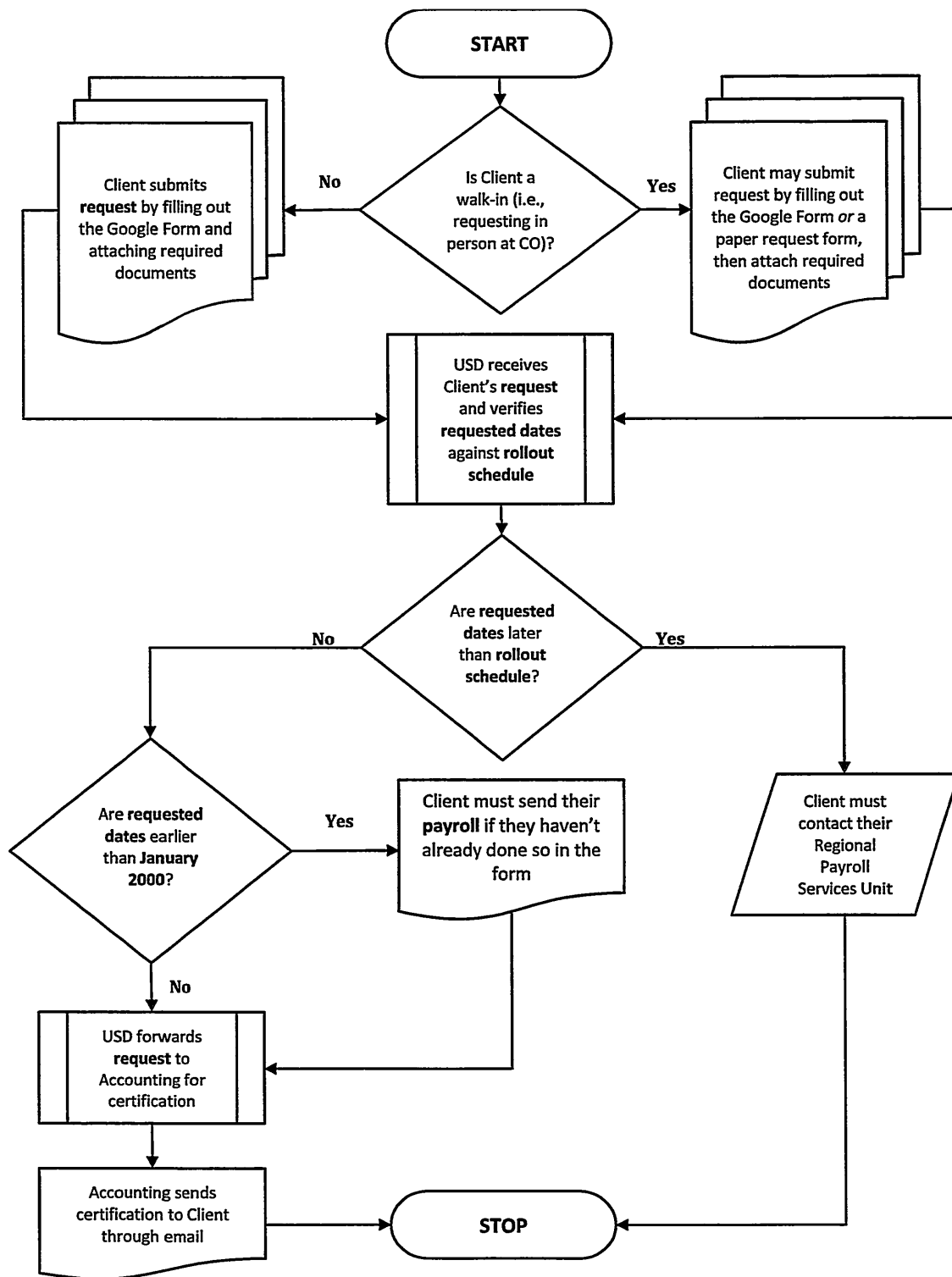
CURRENT OFFICES (since 2005)	ACTION	RATIONALIZED/NEW OFFICES
<b>Office of Planning Service (OPS)</b>		<b>Planning Service (PS)</b>
Office of Planning Service - Office of the Service Chief <i>(with the rank of an Asst. Secretary)</i>	<b>transferred</b>	OSEC - Asst. Secretary for Governance and Operations
Planning and Programming Division	<b>created</b>	Office of the Director
Research and Statistics Division (RSD)	<b>retained</b>	Planning and Programming Division
RSD - Database Management Unit	<b>retained and renamed</b>	Policy Research and Development Division
Project Development and Evaluation Division	<b>elevated</b>	Education Management Information System Division
Physical Facilities and School Engineering Division	<b>transferred and renamed</b>	Project Development Division under Project Management Service (PMS)
	<b>transferred and renamed</b>	Education Facilities Division under Administrative Service
<b>Technical Service (TS)</b>		<b>Public Affairs Service (PAS)</b>
Office of the Service Chief	<b>retained and renamed</b>	Office of the Director
Educational Information Division	<b>consolidated</b>	Communications Division
Materials Production and Publication Division		Publications Division
Educational Audio-Visual Division		
<i>Special Office/s:</i> OSEC-Communications Unit, De-Txt Action Center, Public Assistance Action Center		
	<b>created</b>	<b>Information and Communications Technology (ICT) Service</b>
	<b>created</b>	Office of the Director
	<b>created</b>	Solutions Development Division
		Technology Infrastructure Division
<b>FMS - Systems Division</b>	<b>transferred and renamed</b>	User Support Division
<i>Special Office/s: ICT Unit</i>		

Page 2 of 7



# Request for Certification of Remittances of GSIS/Pag-IBIG Premiums/Loans

## Process Flow





# Request for Certification of Remittances of GSIS/Pag-IBIG Premiums/Loans

## User Guide

### Important Reminders

1. This service covers DepEd IBM-paid personnel requesting for the remittance list of their GSIS and/or Pag-IBIG premiums and/or loans from the year 2000 until the schedule of the payroll rollout to their respective Region/Division.
2. Personnel are highly encouraged to utilize the online facility as it saves time, effort, and money that would have been spent to travel to the Central Office to physically request for their certifications.
3. If dates requested are earlier than January 2000, clients are required to attach their payroll as a basis for verification.
4. If those dates are after the rollout schedule of the client's region/division, they must seek assistance from their Regional Payroll Services Unit (RPSU).

### How to File a Request

1. Log on to [bit.ly/DepEdRemittanceRequest](https://bit.ly/DepEdRemittanceRequest) to access the form.







### Request for Certification of Remittances of GSIS/Pag-IBIG Premiums/Loans

For other comments, suggestions, queries, and further information, contact us at the following:

**User Support Division**  
Information and Communications Technology Service  
Department of Education  
Room 204-205, 2nd Floor, Bonifacio Building, DepEd Complex, Meralco Avenue, Pasig City

+63 2 8633 7264 | +63 2 8636 4878  
[icts.usd@deped.gov.ph](mailto:icts.usd@deped.gov.ph)

[icts.usd@deped.gov.ph](https://icts.usd@deped.gov.ph) Switch account Draft saved

The name and photo associated with your Google account will be recorded when you upload files and submit this form. Only the email you enter is part of your response.

\* Required

2. Scroll down and enter your email address in the **Email** textbox.
  - a. Your certification will be sent to this email address.

**Email \***

icts.usd@deped.gov.ph

3. Scroll down to read the **Read Me First** and **Privacy Statement** disclosures.

**Read Me First**

1. This service covers all DepEd personnel requesting for the remittance list of their GSIS and Pag-IBIG premiums and loans from the year 2000 until the schedule of the payroll rollout to their respective Region/Division.
2. Clients are discouraged from conducting in-person transactions relate to such requests or requesting other offices in the Central Office to route their request to ICTS-USD.
3. If dates requested are earlier than January 2000, clients are required to attach their payroll as a basis for verification.
4. If those dates are after the rollout schedule of the End User's region/division, clients must seek assistance from their Regional Payroll Services Unit (RPSU).

**Privacy Statement**

The Department of Education (DepEd) is bound by law under the *Data Privacy Act of 2012* (RA 10173).

By answering this form and selecting "Submit," you agree to the following:

- You express your consent for and authorize DepEd, through the Information and Communications Technology Service—User Support Division (ICTS-USD), to collect, process, and keep your personally identifiable information for lawful purposes related to the processing of your request.
- DepEd cannot disclose your personally identifiable information to any third parties without your explicit permission. It can, however, share said information with its bureaus/office/services and external agencies, affiliates, or partners to enable them to process your service request, to fulfill financial, logistic, and other contractual obligations, or to comply with law enforcement and legal processes.
- For analytics and other purposes, internal or external, that are not covered by the provisions stated above, DepEd is legally bound to anonymize and strip all personally identifiable information from data sets.

You certify that you have agreed to the above information and that you are well-informed of the purposes of this endeavor.

4. Agree to the disclosures and proceed to the form by selecting **Yes** and clicking **Next**.

**Have you read these disclosures and agree to them? \***

Your consent is required to proceed.

Yes

No

**Next** Clear form

5. In the **Service Request** form, fill in the following information (required fields marked with \*):
- a. Last name (*if married, provide your maiden last name and spouse's last name*)
  - b. First name
  - c. Middle name (*if married, provide your maiden middle name*)
  - d. Contact number (*preferably your mobile number*)
  - e. Alternate email (*to be used if there are errors encountered when sending to primary email*)

**Service Request**

**Last Name \***  
If married, enter your maiden last name and your spouse's last name.  
de Jesus Bonifacio

**First Name \***  
Gregoria

**Middle Name**  
If married, enter your maiden middle name  
Marcelo

**Contact Number \***  
Please fill in your mobile or landline number using this format (09991234567 or 0281234567). Omit spaces, parentheses, hyphens, or any other non-numeric characters.  
09201234567

**Alternate Email \***  
We will use this to send your certification to if in case of errors while sending to your primary email.  
gmbonifacio@deped.gov.ph

- f. Employment details
  - i. Region, division code, and station code
  - ii. Employee number
- g. Type of certification requested (*can select more than one*)
- h. Details of request (*include covered dates and months requested, as well as specific loan*)
- i. Attachments (*optional; payroll required as stated*)

**Region \***  
Region IV-A

**Division Code**  
This can be seen in your payroll or pay slip. You may also contact your Region or Division for your Division Code.  
211

**Station Code**  
This can be seen in your payroll or pay slip. You may also contact your Region or Division for your Station Code.  
221

**Employee Number \***  
99999999

**Certification Requested \***

**Certification Requested \***  
You may select one or more options.

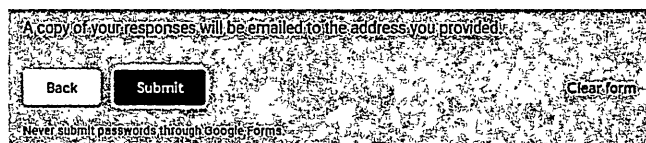
GSIS Premium  
 GSIS Loan  
 PAG-IBIG Premium  
 PAG-IBIG Loan

**Details of Request \***  
Indicate covered dates and months requested. If GSIS Loan or PAG-IBIG Loan, indicate specific Loan.  
Enter your description here.

**Attachment**  
Include details of your request (e.g., regular payroll, correspondences, etc.).  
You can upload up to 10 separate files (up to 10MB each) with the following file formats:

- Document (DOC, DOCX, GDOC, HTML, ODT, RTE, TXT, PDF)
- Spreadsheet (XLS, XLSX, GSHEET, ODS, CSV, TAB, TSV)
- Image (JPG, JPEG, GIF, PNG)

6. Once finished filling the form out, select **Submit** to send your responses for processing.



- 7. Please expect to receive the scanned copy of your Certification of Remittances in your email inbox within at least **three business days**.
  - a. USD personnel may contact you by email for clarifications or additional requirements.
  - b. Requests with incomplete requirements **will NOT be processed**.
  - c. If you sent the request on a Friday or on weekends, please allot at least 3 additional business days to receive your certification.



# Request for Certification of Remittances of GSIS/Pag-IBIG Premiums/Loans

## Frequently Asked Questions (FAQs)

### Who can request for certifications of remittances?

The following permanent teaching and non-teaching personnel of public schools can make the request:

- For NCR—both elementary and secondary school personnel
- For other region – elementary school personnel only

### Who *cannot* request for certifications of remittances?

The following cannot be provided by this service:

- Personnel whose remittances covered dates when their school was an Implementing Unit
- Other regions except NCR—secondary school personnel

### Can I request for records prior to 2000?

- The records stored with DepEd start from the year 2000 onwards.
- For requests covering periods earlier than January 2000, you are required to attach a certified true copy of your payroll.
- The payroll will be used as a basis to issue the certification.

### Where can I get the certified copy of my payroll?

You can request the copy by contacting your school or your Schools Division Office.

## Request for Certification of Remittances of GSIS/Pag-IBIG Premiums/Loans

### Roll-Out Schedule of DepEd Employees' Payroll

Reg Cd	Div Cd	Division	Roll-out Date
1	065	Dagupan City	Oct. 2004
	117	San Carlos City	
	140	Laoag City	
	255	Urdaneta City	
	024	La Union	Nov. 2004
	021	Ilocos Sur	Jan. 2005
	020	Ilocos Norte	Feb. 2005
	041	Pangasinan I	Mar. 2005
	129	Pangasinan II	Apr. 2005
2	006	Batanes	Apr. 2005
	125	Quirino	
	011	Cagayan	May 2005
	038	Nueva Vizcaya	
	023	Isabela	Jun. 2005
3	042	Aurora	Jan. 2005
	103	Angeles City	
	115	Palayan City	
	119	Olongapo City	
	126	San Jose City	
	079	Cabanatuan City	
	005	Bataan	
	050	Zambales	
	261	Balanga City	
	037	Nueva Ecija	Jul. 2005
	257	Gapan City	
	262	Sci. City of Muñoz	
	010	Bulacan	Aug. 2005
	049	Tarlac Province	
	259	Tarlac City	
	260	San Jose del Monte	
	263	Malolos City	
	040	Pampanga	Sep. 2005
	258	City of San Fernando	
	4A	060	San Pablo City
074		Lucena City	
077		Lipa City	
078		Tagaytay City	
082		Cavite City	
123		Batangas City	
251		Antipolo City	
252		Calamba City	
233		Tanauan City	
254		Trece Martires City	
007		Batangas Prov. I	Jan. 2010

Reg Cd	Div Cd	Division	Roll-out Date
	016	Cavite Province	
	025	Laguna	
	043	Rizal	
	099	Quezon Province	
	127	Batangas Prov. II	
	286	Sta. Rosa City	
	4B	076	
250		Calapan	Apr. 2009
028		Marinduque	
030		Occidental Mindoro	
031		Oriental Mindoro	
5	039	Palawan	May 2005
	044	Romblon	
	084	Naga City	
	133	Legazpi City	Jul. 2005
	135	Iriga City	
	137	Sorsogon City	
	256	Tabaco City	
	012	Camarines Norte	Aug. 2005
	015	Catanduanes	
	046	Sorsogon Province	Sep. 2005
	029	Masbate	Oct. 2005
	003	Albay	
	265	Ligao City	
013	Camarines Sur	Jun. 2006	
6	116	La Carlota City	Sep. 2005
	058	Silay City	
	236	Kabankalan City	
	080	Roxas City	
	217	Sagay City	Oct. 2005
	141	Bago City	
	067	San Carlos City	
	113	Cadiz City	Jan. 2006
	055	Iloilo City	
	053	Bacolod City	
131	Guimaras	Feb. 2006	
098	Aklan		
004	Antique	Mar. 2006	
6	014	Capiz	Apr. 2006
	035	Negros Occidental	May 2006
	022	Iloilo Province	Jun. 2006
7	017	Cebu Province	Sep. 2004
	054	Cebu City	Nov. 2004
	075	Lapu-Lapu City	

Legend:

Reg Cd = Regional Code;

Div Cd = Division Code

## Roll-Out Schedule of DepEd Employees' Payroll

Reg Cd	Div Cd	Division	Roll-out Date
	128	Mandaue City	Jan. 2005
	071	Toledo City	
	085	Dumaguete City	
	108	Siquijor	
	036	Negros Oriental	
	008	Bohol	
8	027	Leyte	Sep. 2002
	095	Calbayog City	Nov. 2004
	096	Ormoc City	
	097	Tacloban City	
	142	Biliran	
	061	Southern Leyte	Jan. 2005
8	064	Eastern Samar	Feb. 2005
	045	Northern Samar	Mar. 2005
	063	Samar	Apr. 2005
9	102	Dapitan City	Feb. 2005
	136	Pagadian City	
	143	Dipolog City	
	238	Isabela City	
	057	Zamboanga City	Apr. 2005
	144	Zamboanga Sibugay	
	052	Zamboanga del Sur	May 2005
10	051	Zamboanga del Norte	Jun. 2005
	118	Camiguin	May 2004
	240	Oroquieta City	
	066	Cagayan de Oro City	Apr. 2005
	073	Gingoog City	
	239	Malaybalay City	
	241	Tangub City	
	033	Misamis Oriental	May 2005
	092	Ozamiz City	
	094	Iligan City	
032	Misamis Occidental	Jul. 2005	
026	Lanao del Norte	Aug. 2005	
009	Bukidnon	Sep. 2005	
11	087	Davao City	May 2004
	234	Panabo City	Aug. 2004
	244	Isl. Gar. City of Samal	
	245	Tagum City	
	249	Digos City	
	019	Davao del Norte	Sep. 2004
	112	Davao Oriental	Oct. 2004
	145	Compostela Valley	Nov. 2004
111	Davao del Sur		
12	060	Cotabato City	Jan. 2005
	130	General Santos City	
	246	Kidapawan City	
	247	Koronadal City	

Reg Cd	Div Cd	Division	Roll-out Date
	100	Sarangani	Feb. 2005
	090	South Cotabato	Mar. 2005
	018	Sultan Kudarat	Apr. 2005
	088	North Cotabato	May 2005
	248	Tacurong City	
	CAR	081	Baguio City
CAR	109	Ifugao	Jan. 2005
	110	Kalinga	Feb. 2005
	121	Apayao	
	034	Benguet	Mar. 2005
	001	Abra	Apr. 2005
	070	Mountain Province	
RG	091	Butuan City	Oct. 2005
	114	Siargao	
	139	Surigao City	
	002	Agusan del Norte	Feb. 2006
	124	Agusan del Sur	
	048	Surigao del Norte	
072	Surigao del Sur		
NCR (Elem)	228	Valenzuela City	Feb. 2008
	230	Parañaque City	
	233	Mandaluyong City	
	234	Marikina City	
	237	Malabon & Navotas	
	264	Muntinlupa City	
	056	Pasay City	Aug. 2008
	069	Quezon City	
	089	Caloocan City	
	120	Manila Primary	
	227	Manila Intermediate	
	229	Muntinlupa City	
	231	Makati City	
	232	Pasig & San Juan	
NCR (Sec)	235	Las Piñas City	Jan. 2007
	301	Pasay City	
	302	Quezon City	
	303	Caloocan City	
	304	Manila	
	305	Valenzuela City	
	306	Taguig & Pateros	
	307	Parañaque	
	308	Makati City	
	309	Pasig & San Juan	
	310	Mandaluyong City	
	311	Marikina City	
	312	Malabon & Navotas	
	313	Muntinlupa City	
314	Las Piñas City		

Legend:

Reg Cd = Regional Code;

Div Cd = Division Code