



Republic of the Philippines
Department of Education
 NATIONAL CAPITAL REGION

REGIONAL MEMORANDUM
ORD-2023- 436

TO : **DR. JENILYN ROSE B. CORPUZ**
 Schools Division Superintendent
 Caloocan City
 All Other Concerned

FROM : **WILFREDO E. CABRAL, CESO III**
 Regional Director

SUBJECT : **ENDORSEMENT OF THE ATTACHED COMPLAINT RELATIVE TO ADMINISTRATIVE CONCERN AT CAYBIGA ELEMENTAR SCHOOL**

DATE : May 31, 2023

1. Attached is Unnumbered Memorandum OUOPS 2023, dated May 5, 2023, from **Atty. Revsee A. Escobedo**, Undersecretary for Operations, Department of Education, contents of which are self-explanatory for appropriate action.
2. Particular attention is invited to paragraph 1, 2, and 3 of the said Memorandum for reference.
3. Immediate compliance with this Memorandum is desired.



Misamis St., Bago Bantay, Quezon City
 Email Address: ncr@deped.gov.ph
 Website: <http://www.depedncr.com.ph>

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CONFIDENTIAL

Republic of the Philippines
Department of Education
OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

MEMORANDUM

OUOPS 2023 _____

TO : **DR. WILFREDO E. CABRAL**
Regional Director
DepEd National Capital Region

FROM : **ATTY. REVSEE A. ESCOBEDO**
Undersecretary for Operations

SUBJECT : **ENDORSEMENT OF THE ATTACHED COMPLAINT
RELATIVE TO THE ADMINISTRATIVE CONCERN IN
CAYBIGA ELEMENTARY SCHOOL**

DATE : May 05, 2023

This has reference to the attached complaint received by the Learner Rights and Protection Office - Learners TeleSafe Contact Center Helpline (LRPO-LTCCCH), relative to the administrative concern in Caybiga Elementary School.

In line thereto, this Office seeks the assistance of the Regional Office having jurisdiction under Section 1 of DepEd Order no. 49, s. 2006¹, to check on the veracity of the attached allegations against the aforementioned. Moreover, the LRPO through this Office, requests the submission of updates on the action taken **seven calendar days** upon receipt hereof². Kindly furnish the DepEd LRPO a copy of the documents requested at weprotectlearners@deped.gov.ph (cc: cpu@deped.gov.ph).

Enclosed herewith is a copy of the complaint for reference. Relatedly, we hope that confidentiality on the identities of the concerned parties be observed.³

For your strict compliance. Thank you.

Copy furnished:

SDS JENILYN ROSE B. CORPUZ
Schools Division Superintendent
Schools Division of Caloocan City

¹ DepEd Order no. 49, s. 2006, "Revised Rules of the Department of Education in Administrative Cases," December 12, 2006.

² Republic Act no. 11032, "Ease of Doing Business and Efficient Government Service Delivery Act of 2018", July 24, 2017.

³ Section 18, DepEd Order no. 40, s. 2012, "Child Protection Policy", May 14, 2012

**Submit a Report "Complaint/Report/Caybiga Elementary School"**

Learner Rights and Protection Office <noreply.website@deped.gov.ph>

Sat, Apr 1, 2023 at 8:30 PM

Reply-To: marxhey27@gmail.com

To: weprotectlearners@deped.gov.ph

From: Ms. Solo parent <marxhey27@gmail.com>
Subject: Confidential: Other Learner Rights and Protection Concerns/Caybiga Elementary School/Caloocan

Message Body:

Contact Number: 09102505010

Concern: Other Learner Rights and Protection Concerns

Name of School: Caybiga Elementary School

Schools Division Office: Caloocan

Region: NCR

Magandang Gabi,

Ako po ay dumudulog sa inyo hindi para sa kung ano mang negatibong dahilan. Gusto ko lang po sanang ipagbigay alam sa inyo na mayroon isang classroom sa Caybiga Elementary School na hanggang sa ngayon ay walang maayos na lamesa at upuan para sa mga estudyante. Sila lang po ata ang bukod tanging wala maayos na gaminagamit sa kanilang araw-araw na pagpasok. Ang kanilang pong ginagamit sa ngayon ay lumang lamesa ng guro na may mga surot kaya sa tuwing uuwi ang aking anak ay napakadaming kagat sa mga braso. Ang isa naman pong lamesa ay mahaba na sira sira at marami din surot o nangangagat. Ito po ay dahilan kay hindi makapagfocus ang mga bata sa kanilang aralin. Unang araw pa lamang po ng face to face class ay issue na ito at isinangguni ko ma sa kanilang gusyo ma siya namang ipinagbigay alam sa kanyang head. Ngunit magtatapos na po ang school year wala pa rin pong magandang aksyon ang nangyayari.

Isa pa po ay ang pagbili ng P.E. Uniform, isa po sa mga guro ay isinama sa grading system ang pagsusuot ng P.E. Uniform na nabibili sa paaralan. Kapag hindi po ito suot ng mga student ang kanilang grado ay maapektuhan kahit sila ay active sa ibang larangan basta hindi kompletong P.E. uniform ang kanilang suot mababa ang kanilang marka o hindi sila isasal sa activity. Required po ba talagang bumili ng school P.E uniform ang mga estudyante? Paano po ang mga walang kakayanan? Sana po ay agad niyo po itong maaksyunan. Maraming salamat po

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This e-mail was sent from a contact form on Submit a Report
(<http://www.deped.gov.ph>)

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