



Republic of the Philippines  
**Department of Education**  
 NATIONAL CAPITAL REGION

**REGIONAL MEMORANDUM**

**ORD-2023-** 492

**TO :** **DR. CARLEEN S. SEDILLA**  
 Schools Division Superintendent  
 Quezon City

**FROM :** **WILFREDO E. CABRAL, CESO III**  
 Regional Director

**SUBJECT :** **ENDORSEMENT OF THE ATTACHED COMPLAINT RELATIVE TO THE ADMINISTRATIVE CONCERN IN AFFORDABLE PRIVATE EDUCATION CENTER, INC. (APEC SCHOOLS) -V. LUNA BRANCH**

**DATE :** June 9, 2023

1. Attached is Memorandum OUOPS 2023-07-4827, dated May 22, 2023, from **Atty. Revsee A. Escobedo**, Undersecretary for Operations, Office of the Undersecretary for Operations, Department of Education, contents of which are self-explanatory for appropriate action.
2. Particular attention is invited to paragraphs 1, 2, 3, and 4 of the said Memorandum for reference.
3. Immediate dissemination of this Memorandum is desired.



Misamis St., Bago Bantay, Quezon City  
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CONFIDENTIAL

Republic of the Philippines  
**Department of Education**  
OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

**MEMORANDUM**

OUOPS 2023 - ~~09-4827~~

**TO** : **DR. WILFREDO E. CABRAL**  
*Regional Director*  
DepEd National Capital Region

**ATTENTION** : **CARLEEN S. SEDILLA**  
*Schools Division Superintendent*  
Schools Division of Quezon City

**FROM** : **ATTY. REVSEE A. ESCOBEDO**  
*Undersecretary for Operations*

**SUBJECT** : **ENDORSEMENT OF THE ATTACHED COMPLAINT  
RELATIVE TO THE ADMINISTRATIVE CONCERN IN  
AFFORDABLE PRIVATE EDUCATION CENTER, INC.  
(APEC SCHOOLS) -V. LUNA BRANCH**

**DATE** : May 22, 2023

This has reference to the attached complaint received by the Learner Rights and Protection Office - Learners TeleSafe Contact Center Helpline (LRPO-LTCCH), relative to the administrative concern in Affordable Private Education Center, Inc. (Apec Schools) -V. Luna Branch.

In line thereto, this Office seeks the assistance of the Regional Office having jurisdiction under Section 1 of DepEd Order No. 49, s. 2006<sup>1</sup>, to check on the veracity of the attached allegations against the aforementioned. Moreover, the LRPO through this Office, requests the submission of updates on the action taken **seven calendar days** upon receipt hereof<sup>2</sup>. Kindly furnish the DepEd LRPO a copy of the documents requested at [wprotectlearners@deped.gov.ph](mailto:wprotectlearners@deped.gov.ph) (cc: [cpu@deped.gov.ph](mailto:cpu@deped.gov.ph)).

Enclosed herewith is a copy of the complaint for reference. Relatedly, we hope that confidentiality on the identities of the concerned parties be observed.<sup>3</sup>

For your strict compliance. Thank you.

<sup>1</sup> DepEd Order no. 49, s. 2006, "Revised Rules of the Department of Education in Administrative Cases," December 12, 2006.

<sup>2</sup> Republic Act no. 11032, "Ease of Doing Business and Efficient Government Service Delivery Act of 2018", July 24, 2017.

<sup>3</sup> Section 18, DepEd Order no. 40, s. 2012, "Child Protection Policy", May 14, 2012

## Submit a Report "Complaint/Report/Apec School V Luna Branch"

Learner Rights and Protection Office <noreply.website@deped.gov.ph>  
Reply-To: mzanora@atoz.com.ph  
To: weprotectlearners@deped.gov.ph

Sat, Apr 29, 2023 at 3:18 AM

From: Linz <mzanora@atoz.com.ph>  
Subject: Confidential: Other Learner Rights and Protection Concerns/Apec School V Luna Branch/V Luna Quezon City

### Message Body:

Contact Number: 09668050652

Concern: Other Learner Rights and Protection Concerns

Name of School: Apec School V Luna Branch

Schools Division Office: V Luna Quezon City

Region: Metro Manila

My daughter is Grade 11 Sr High at Apec V Luna Branch under Online Learning taking HUMMS Strand and on her 3rd Quarter, March 30, I received an email from the ApEC School New Manila that she was being absent for 25 days, and their online tracker for attendance records showed that it is not reliable because we provided hard evidenced and proof that my daughter was not absent during those online session and they sent me another email that all her absentees were cleared. Then Last April 26, I received another email, that my child was auto enlisted due INC for three subjects, and amounting 2000php per subjects, as their handbook stated once a student incurred 3 incomplete subjects which is consider back subject with additional fees. However my child submitted those Performance output on the deadline noticed and TURN IN on the google classroom where those activities posted but her teachers have instructions for another google sheet tracker to marked it done during the time of her submission.

I requested via email to APEC V LUNA to take a look my daughter submitted Performance Output since why it also happened late it is supposedly group Performance Output not Individual Output, and the two-teachers did it but as they said my child didn't meet the grades required.

Then yesterday after my PTC meeting with the teachers, her advisor and Teacher coordinator, I said na papanindigan ko kung ano ang nasubmit ng anak ko na naging palaisipan sa akin na bakit po ganon isang performance lang ang kanilang pinagbasehan ng pagbagsak ng grades ng anak ko.

Tapos po, dear DEPED, pagbalik ko po ng bahay ay ni checked ko pong lahat ang sinasabi nilang bagsak na performance ng anak ko, nakailang palaisipan po sa akin na 3- Strands po ang ipinagawang Performance Output kanya ng English Teacher nya sa 2nd Qtr. May proof po akong maipapakita dahil nasa google classroom pa nila, Stipulated at ginawa ng anak ko ang STEM Strand IPBA, ABM Strand IPBA at yong course nya na HUMMS Strand IPBA ng sunud sunod na ito po ay mahigpit na ipinagbabawal na gawin sa isang studyante sa isang curriculum,

Pangalawa po sa Filipino subject naman ng anak ko ay pinagsama o pinagsabay at pinaghalo ng Teacher nya ang parehong subject ng Filipino at Math, isang teacher sa 2 subject pero ang Performance output ay pinagmixed also FIL\_Math, kaya nagkaroon ng kalituhan sa utak ng anak ko kung papano sya sisimulan at isang group task din po ito at naipasa sa huling deadline. Same scenario may tracker din po na ilalagay lang din na done kung tapos na at hindi na note also ng anak ko pero na TURN IN din sa google Classroom Actually ni helped at guide pa namin ang anak ko sa kung papano ito sisimulan at sasagutin.

Then yong last po na INC ng anak ko ay hindi daw po nakapag Open Assessment exam ang anak ko sa PolGov subject, pero nakapag provide po ang anak ko ng proof na na DONE nya ito sa dating teacher at sabi nga ng anak ko po ay pasado sya doon kaya hindi sya binigyan ng Retake exam, pero hindi po alam ng anak ko na may bagong nag handle na ng subject at sabi naman sa kanya ng bibigyan kami ng update. Sa totoo lang po emotionally stressed na po ako dito pero nakita kong mas apektado ang anak ko sa nangyaring ito na kung iisaisahin ko pong eemail yong ipinagawa nila sa anak ko at sasabihing hindi pasado at sasabihin nilang copyright, siguro po kung ako pagawin ng research sa tatlong STRANDs baka talagang breakdown ang utak ko.

Anytime po I can email the proof. Hope to here you soon.