



Republic of the Philippines
Department of Education
 NATIONAL CAPITAL REGION

REGIONAL MEMORANDUM

ORD No. 2023-1013

TO : **SCHOOLS DIVISION SUPERINTENDENTS**

FROM : **WILFREDO E. CABRAL, CESO III**
 Regional Director

SUBJECT : **CSC FORUM ON PUBLIC SERVICE EXCELLENCE**

DATE : October 4, 2023

1. Enclosed is a copy of the letter from the Director IV, Civil Service Commission-National Capital Region dated October 2, 2023, relative to the invitation to the upcoming Public Service Excellence Forum on October 24, 2023 at a venue to be announced later, which is self-explanatory.
2. For queries or clarifications, please contact Ms. Joanne M. Besmonte at telephone numbers 02-87408412 local 201 or through email at roncr@csc.gov.ph.
3. For immediate dissemination.



Address: Misamis St., Bago Bantay, Quezon City

Email address: ncr@deped.gov.ph

Website: depedncr.com.ph

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Civil Service Commission National Capital Region

02 October 2023

WILFREDO E. CABRAL
Regional Director
Department of Education – NCR
Misamis St., Bago Bantay, Quezon City

Dear Director Cabral:

Warmest greetings from the Civil Service Commission National Capital Region (CSC NCR)!

The CSC NCR will conduct the Forum on Public Service Excellence on 24 October 2023 at a venue to be announced later. This forum will also highlight the Recognition Rites for the 2023 CSC NCR Honor Awards Program (HAP) Semi-Finalists.

"Public Service Excellence Forum" will delve on the following topics:

- a) Achieving Customer Delight through Emotional Regulation;
- b) Spotlight on Citizen-Centric Public Service;
- c) Going the Extra Mile: Conversations with the Special Consular Mission Team of the Philippine Statistics Authority; and
- d) Awarding Ceremony for the 2023 CSC NCR HAP Semi-Finalists.

Participants shall be credited with eight (8) leadership/managerial training hours.

The registration fee is P1,200.00 per participant. Payment options are (1) cash payment to the Field Office where your agency is clustered or (2) Landbank of the Philippines with the following bank account details:

Account Name	:	CSC-NCR CFAG
Account Number	:	0662-1018-000
Account Branch	:	LBP Quezon Avenue

Upon payment of the registration fee, the participant shall proceed to the Field Office where their agency is clustered for the issuance of the Official Receipt (OR). Please ensure that all payments will be issued a corresponding OR which will be scanned and uploaded to the link provided: <https://tinyurl.com/CustServiceExcellence>

Bawat Kawani, Lingkod Bayani

For further queries or clarifications, Ms. Joanne M. Besmonte of the Public Assistance and Liaison Division may be reached at telephone numbers 02-87408412 local 201, or through email roncr@csc.gov.ph.

We highly appreciate your continued support to the programs of the Commission.

Very truly yours,

V.F. Esber
VICTORIA F. ESBER
Director IV

PALD/HRA/CDR
