



Republic of the Philippines
Department of Education
NATIONAL CAPITAL REGION

REGIONAL MEMORANDUM
ORD-2024- 307

TO : **SCHOOLS DIVISION SUPERINTENDENT**
SDO Pasay City

FROM : **JOCELYN DR. ANDAYA**
Regional Director

SUBJECT : **CONDUCT OF TRAINING FOR LEARNERS TELESAFE CONTACT CENTER (LTCCH) AND LEARNER RIGHTS AND PROTECTION (LRP) FOCAL PERSONS ON BASIC PSYCHOLOGICAL FIRST AID (PFA)**

DATE : March 25, 2024

1. In reference to the attached Memorandum OM-OUOPS-2024-05-02044, dated March 12, 2024, from **Atty. Revsee A. Escobedo**, Undersecretary for Operations, contents of which are self-explanatory.
2. The Division Learner Rights and Protection Focal Person is requested to attend and participate in the aforementioned training-workshop. The travel expenses of the participant will be charged to the downloaded Program Support Funds to the Regional Office, subject to the existing budgeting, accounting, and auditing rules and regulations and internal policies of the Department of Education.
3. Should there be queries, clarifications and concerns regarding this matter, please contact the Learner Rights and Protection Section through ltps.ncr@deped.gov.ph.
4. Immediate dissemination of this Memorandum is desired.

Copy Furnished:

Atty. Revsee A. Escobedo
Undersecretary for Operations

bernardita.perez001@deped.gov.ph
LRP Division Focal Person, SDO Pasay



Address: 6 Misamis St. Bago Bantay, Quezon City
Email Address: ncr@deped.gov.ph
Website: <https://www.depedncr.com.ph>

Doc. Ref. Code	RO-ORD-F005	Rev	00
Effectivity	01.26.23	Page	1 of 1




Republika ng Pilipinas
Department of Education

OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

MEMORANDUM

OM-OUOPS-2024-~~CC~~-02041

TO : All Regional Directors
All Schools Division Superintendents
All others concerned

FROM : 
ATTY. REVSEE A. ESCOBEDO
Undersecretary for Operations

SUBJECT : Conduct of Training for Learners Telesafe Contact Center Helpline (LTCCH) and Learner Rights and Protection (LRP) Focal Persons on Basic Psychological First Aid (PFA)

DATE : March 12, 2024

This has reference to the "Training for Learners Telesafe Contact Center Helpline (LTCCH) and Learner Rights and Protection (LRP) Focal Persons on Basic Psychological First Aid (PFA)" to be held on April 15-19, 2024, at NEAP CALABARZON, Malvar, Batangas.

Pursuant to DepEd Order No. 3, s. 2021¹, the Learner Rights and Protection Office (LRPO) serves as the lead office in planning, implementing, coordinating, and evaluating programs, projects, and activities, including intervention mechanisms, related to child protection at different governance levels of the Department. In line with DepEd Order No. 40, s. 2012,² the LRPO is mandated to "promote and maintain zero-tolerance to all forms of violence against children" and to establish a monitoring and reporting mechanism for all child protection related concerns.

In response, the Learners Telesafe Contact Center Helpline (LTCCH), a pioneering program of the Department of Education, is designed to serve as an avenue where learners, teachers, parents, and stakeholders can report learner concerns. Its primary objective is to establish a reporting mechanism for learners who fall prey to abusers. Putting a premium on DepEd's zero-tolerance for any act of child abuse, bullying, violence, neglect, and exploitation.

Given the increasing number of reported cases received by the LTCCH since its launch in November 2022, the LTCCH's Action Officers, as well as their counterparts from the Regional and School's Division Office, have acquired hands-on experience in handling challenging situations involving learner-victims. This experience

¹ DepEd Order No. 3, s. 2021, "Creation of the Child Protection Unit and the Child Rights in Education Desk in the Department of Education"

² DepEd Order No. 40, s. 2012, "DepEd Child Protection Policy"

In this regard, the LRPO will conduct a PFA training workshop that aims to enhance the capacity of participants' knowledge and skills to provide basic psychological first aid and offer immediate support and intervention to learners who are or may be victims of child abuse, exploitation, violence, discrimination, bullying, and other forms of abuse.

Therefore, we cordially invite the Regional Learner Rights and Protection Focal Persons or their alternate Regional Office-Contract of Service Personnel, as well as selected Focal Personnel from Schools Division Offices (SDO), to attend and participate in the aforementioned training-workshop. Correspondingly, the Regional Office shall identify the selection of SDO focal participants based on the following conditions:

1. There should be only one participant from Schools Division Office (SDO); and
2. Participants should be the official learner rights and protection focal persons and/or their alternates.

The selected participants will have their travel expenses charged to the downloaded Program Support Funds to the Regional Offices, subject to existing budgeting, accounting, and auditing rules and regulations and internal policies of the Department of Education.

Further, all participants are required to pre-register through this link: <https://tinyurl.com/5327u5jr> not later than **Wednesday, April 10, 2024**.

Should you have any clarifications and concerns, please do not hesitate to contact LRPO at lrpo@deped.gov.ph or through the landline at (02) 8638-1782.

Immediate dissemination and compliance to this Memorandum are desired.

For your immediate compliance.

[LRPO/DSSD & MPDA]