

Republic of the Philippines

Department of Education

NATIONAL CAPITAL REGION



REGIONAL MEMORANDUM

ORD-2025--0' 3 1 -

TO

CARLEEN S. SEDILLA

Schools Division Superintendent

Division of Quezon City

RITA E. RIDDLE

Schools Division Superintendent

Division of Manila

CYNTHIA L. AYLES

Schools Division Superintendent Division of Taguig City and Pateros

FROM

JOCELYN DR ANDAYA

Regional Director, NCR

Concurrent Officer-in-Charge, Office of the

Assistant Secretary for Operations

SUBJECT

ENDORSEMENT OF OPERATIONAL CONCERNS IN THE

SCHOOLS UNDER DEPED NATIONAL CAPITAL REGION

DATE

January 7, 2025

- 1. This is relative to the attached Memorandum OM-OUOPS-2024-05-10517 from **ATTY. REVSEE A. ESCOBEDO**, Undersecretary for Operations, received last January 6, 2025, re: Endorsement of Operational Concerns in the Schools under DepEd National Capital Region.
- 2. Please see attached reports received by the Learner Rights and Protection Office-Learners TeleSafe Contact Center Helpline (LRPO-LTCCH).
- 3. For queries and other concerns, please contact LRPS through email at lrps.ncr@deped.gov.ph.
- 4. Requesting for appropriate action.



Address: 6 Misamis St. Bago Bantay, Quezon City

Email Address: ncr@deped.gov.ph

Website: https://www.depedncr.com.ph



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Republika ng Pilipinas

Department of Education

OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

MEMORANDUM OM-OUOPS-2024-05- PST7

TO

JOCELYN DR. ANDAYA

Regional Director, NCR

concurrent Officer-In-Charge, Office of the

Assistant Secretary for Operations

FROM

ATTY. REVSEE A. ESCOBEDO

Undersecretary for Operations

SUBJECT

Endorsement of Operational Concerns in the Schools under

DepEd National Capital Region

DATE

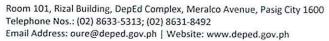
December 5, 2024

This has reference to the attached reports received by the Learner Rights and Protection Office- Learners TeleSafe Contact Center Helpline (LRPO-LTCCH).

This Office endorses the following **operational concerns** as they may be best addressed by the Schools Division Offices (SDO) under **DepEd National Capital Region:**

	LTCCH Ticket No.	Complainant/ E-mail of Sender	Operational Concern	SDO Concerned
1	W0924- 060	De24mz@gmail.com	Mandatory contribution	SDO Manila
2	W0924- 061	Scheinpuddoc@gmail.com	Withholding of school documents	SDO Manila
3	W0924- 065	Abbyghale72682@gmail.com	Disallowed to take the exam due to unsettled fees	SDO Manila
4	W0924- 066	Jowie1293@yahoo.com	Monthly contribution for aircon and school fund raising activities	SDO Quezon City
5	W0924- 069	abbiegalealcantara@gmail.com	Request for report card	SDO Manila





6	W0924-	Dumblecat1st@gmail.com	Concern on	SDO Taguig
	071		Diploma	City and
				Pateros

Further, this Office requests that the LRPO be furnished with a copy¹ of the subsequent actions to be taken by the Regional Office on the above-mentioned concerns.

For your appropriate action.

[LRPO-LTCCH/BDC]

¹ To be sent through email at lrpo@deped.gov.ph.



