



Republic of the Philippines
Department of Education
 NATIONAL CAPITAL REGION

REGIONAL MEMORANDUM

ORD-2025-031 -

TO : **CARLEEN S. SEDILLA**
 Schools Division Superintendent
 Division of Quezon City

RITA E. RIDDLE
 Schools Division Superintendent
 Division of Manila

CYNTHIA L. AYLES
 Schools Division Superintendent
 Division of Taguig City and Pateros

FROM : **JOCELYN DR ANDAYA** 
 Regional Director, NCR
 Concurrent Officer-in-Charge, Office of the
 Assistant Secretary for Operations

SUBJECT : **ENDORSEMENT OF OPERATIONAL CONCERNS IN THE SCHOOLS UNDER DEPED NATIONAL CAPITAL REGION**

DATE : January 7, 2025

1. This is relative to the attached Memorandum OM-OUOPS-2024-05-10517 from **ATTY. REVSEE A. ESCOBEDO**, Undersecretary for Operations, received last January 6, 2025, re: Endorsement of Operational Concerns in the Schools under DepEd National Capital Region.
2. Please see attached reports received by the Learner Rights and Protection Office-Learners TeleSafe Contact Center Helpline (LRPO-LTCCH).
3. For queries and other concerns, please contact LRPS through email at lrps.ncr@deped.gov.ph.
4. Requesting for appropriate action.



Address: 6 Misamis St. Bago Bantay, Quezon City
 Email Address: ncr@deped.gov.ph
 Website: <https://www.depedncr.com.ph>



Doc. Ref. Code	RO-ORD-F005	Rev	00
Effectivity	01.26.23	Page	1 of 1



Republika ng Pilipinas

Department of Education

OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

MEMORANDUM

OM-OUOPS-2024-05-1257

TO : **JOCELYN DR. ANDAYA**
Regional Director, NCR
concurrent Officer-In-Charge, Office of the
Assistant Secretary for Operations

FROM : **ATTY. REVSEE A. ESCOBEDO**
Undersecretary for Operations

SUBJECT : **Endorsement of Operational Concerns in the Schools under
DepEd National Capital Region**

DATE : December 5, 2024

This has reference to the attached reports received by the Learner Rights and Protection Office- Learners TeleSafe Contact Center Helpline (LRPO-LTCCH).

This Office endorses the following **operational concerns** as they may be best addressed by the Schools Division Offices (SDO) under **DepEd National Capital Region**:

	LTCCH Ticket No.	Complainant/ E-mail of Sender	Operational Concern	SDO Concerned
1	W0924-060	De24mz@gmail.com	Mandatory contribution	SDO Manila
2	W0924-061	Scheinpuddoc@gmail.com	Withholding of school documents	SDO Manila
3	W0924-065	Abbyghale72682@gmail.com	Disallowed to take the exam due to unsettled fees	SDO Manila
4	W0924-066	Jowie1293@yahoo.com	Monthly contribution for aircon and school fund raising activities	SDO Quezon City
5	W0924-069	abbiegalealcantara@gmail.com	Request for report card	SDO Manila



6	W0924-071	Dumblecat1st@gmail.com	Concern on Diploma	SDO Taguig City and Pateros
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Further, this Office requests that the LRPO be furnished with a copy¹ of the subsequent actions to be taken by the Regional Office on the above-mentioned concerns.

For your appropriate action.

[LRPO-LTCCH/BDC]

¹ To be sent through email at lrpo@deped.gov.ph.